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[Springtime Events](#)

April Showers Bring... Thoughts of Sunny Beaches!

With Spring Break behind us and rainy days close ahead, I am hearing many people thinking of their summer vacation travel plans. Some of those thoughts include "Can we afford a vacation this year?", and "**HOW** can we afford a vacation this year?" Here are a few thoughts & resources that may help!

* Plan a "stay-cation": More and more often lately people opt to save the trouble and expense of airports and long car rides, and opt to stay local. There are tons of great things to do in the Dallas/Ft Worth area and as a local, we may take them for granted. For a reminder list of those things you may have always planned to do *someday*, see <http://www.thedallaspage.com/>

* Don't forget the travel agent! In the era of cut backs and penny pinching, we often think of travel agents' commissions as an expense that we can cut. A professional travel agent can be aware of discounts and group rates that we cannot find on our own without significant investment of time. If a travel agent

*April 15: [Tax Day](#)

*May 9: [Mother's Day](#)

*May 31: [Memorial Day](#)

Tips for Driving in the Rain

- First and foremost: slow down! It takes longer to stop or adjust in wet weather.
- Stay toward the middle lanes - water tends to pool in the outside lanes.
- Maintain proper following distance (3 Second Rule). This needs to be increased in wet weather.
- Drive in the tracks of a car ahead of you.

[Entire Article from](#)

from [SmartMotorist.com](#)

[Our Technology](#) Helps Us Help You!



can get us a 20% discount, there is a "net gain" in paying a 5% commission.

* Whatever internet browser you use may find a multitude of website resources with tips. Examples:

<http://www.travellady.com/>

- <http://www.travelsecrets.com/>

- http://www.travel.articledirectoryusa.com/Cheap_International_Travel_Secrets.html

Remember that a little research may find you a FANTASTIC deal, but there are also many, many scam artists taking advantage of people: Check your source and consider insurance or guarantee.

Whatever you choose to do, do your research, be safe, and ENJOY yourself!

Rain, Sleet or Snow... CitySprint Will Still Go!

On Feb 12th, we had a record snow storm in Dallas, TX. At 11:51am, CitySprint was called to make a delivery to a lady that was about to run out of lifesaving medication which was required to help her breath. She had been in town for a funeral in Windom, TX and the weather prevented her from heading back home where she had more medication available.

Our driver, Oscar Cartwright, immediately picked up the medication and began the journey to Windom, TX an 83.18 mile trip from the Dallas pick up site. Arriving in Windom, he had trouble locating her relative's home, the temporary residence she was staying at, as it was in a rural area and visibility was limited. He could not see addresses on the mailboxes and homes set well off the roadway. He notified our dispatcher who called the recipient for a landmark to further describe the residence. Although she was suffering, she said it would be best if she drove her pick-up to the end of the driveway with her lights on and waited until the driver found her. Oscar continued to search but could not locate a vehicle with lights on. He called dispatch again, concerned, because we were losing time. We again called the recipient and she said she couldn't find her keys. Oscar kept looking and in the meantime,

she found her keys shortly thereafter because he saw a pick-up with the lights on. He approached it and she was slumped over in the seat. She was weak so he helped her into the house and sat with her until he felt it was safe to leave. He offered to call family and was told her son was on his way. After Oscar left, he was still concerned and called one more time to make sure she was okay. She indicated she was fine.

Charlotte Turton, our CitySprint Customer Service Representative, had been in touch with the son, who had placed the order and was giving him updates along the way. During one of the conversations, she asked him how he found our service. He said, "Google search for courier." He chose CitySprint because of the "emphasis on "medical specialty", and he then went on to say: *"it caused me to think you would probably understand the life & death importance of a timely delivery. Again, thank you."*



**Oscar
Cartwright**

We are grateful to have people like Oscar driving for us, who pressed on no matter what. In addition, we are thankful to have Charlotte, one of our most caring Customer Service Reps. Both of these individuals understand that it could have been their mother... after all,

***"It's not a
job... it's a life!"***



**Charlotte
Turton**

Springtime in Texas brings a welcome change of seasons, along with associated traffic challenges on rainy days.

Drive safe, keep your umbrella close, and let us fight the traffic to get your deliveries there on time!

Best wishes,

Tammy Patterson
CitySprint 1.800.Deliver